

WELLINGTON



Team Leader Visitor Programmes

Wellington Zoo – our dream is to be the best little zoo in the world. Come and join us on this journey. Following some recent changes in our business we have a fabulous opportunity for someone to step into the new role of Team Leader Visitor Programmes.

The Team Leader Visitor Programmes is responsible for ensuring a strong and integrated visitor focus throughout all Zoo activities. With experience in leading teams, managing events and with a strong customer focus, the ideal candidate will ensure visitors to Wellington Zoo have a fun, educative and inspiring time on-site. Alongside managing an annual visitor event calendar, the Team Leader Visitor Programmes will be responsible for co-ordinating and managing our popular *Zoo Sleepover* programme and ensuring that every interaction our staff have with our visitors is unique.

We're looking for someone to lead the guide team, to challenge the status quo and to look at opportunities for visitor engagement across the whole Zoo. If you are creative, organised and enthusiastic with excellent communication skills, we'd love to hear from you.

The successful applicant will have:

- Demonstrated ability to manage and lead teams
- Event management and visitor programming experience
- Demonstrated excellent face to face and written communication skills
- Demonstrated ability to plan and manage projects

If this sounds like you and you'd like to know more about this great opportunity then download an application form and job description from www.wellingtonzoo.com. Click on "Jobs" which is under "get involved". To apply please email your covering letter, CV and completed application form to zooapplications@wellingtonzoo.com or post it to Team Leader Visitor Programmes Vacancy, c/- Wellington Zoo Trust, 200 Daniell Street, Newtown, Wellington 6021.

Applications close 5pm Friday 12th July 2010.